

# SERVICE

## SHOP DOPE

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No. 277

October 13, 1948

### MORE ABOUT MODEL 125 FRAME EXCHANGES

Referring to Bulletin No. 273, and letter of July 1, 1948, on the subject of exchanging early Model 125 motorcycle frames, a good many dealers haven't as yet received their full quota of exchange frames - as a matter of fact, some dealers haven't received any frames - however, all frames will be shipped as rapidly as the required number of new frames can be produced.

One reason why there has been some delay in shipping frames is that there is a shortage of certain parts needed for making new frames. In our original bulletin we advised that we wanted to get all original frames back as soon as possible, because some frame parts are salvaged for use in building additional new frames.

Return shipment of old frames in relation to the number of exchange frames shipped has been rather disappointing. This indicates either that any number of dealers are not making very good progress in installing new frames supplied, or they are not making prompt return shipment of original frames that have been exchanged. Anything you can do to push this thing along will be appreciated, because some dealers are urgently in need of exchange frames that we are not in a position to supply promptly. We should, of course, all be interested in completing this frame exchange program without unnecessary delay.

Please return replaced frames in lots of four or five, wherever possible, if you have that many or more exchanges to make.

There have been some cases where new frames we shipped have been returned with the information that all or some of the motorcycles for which they were intended have left the dealer's territory permanently. Such information should be supplied by the dealer before we ship exchange frames, in order to avoid needlessly delaying and tying up exchange frames that are badly needed by other dealers - and also to avoid payment of unnecessary transportation charges.

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